

Order Placement

A dedicated Imperial team lead:

- Takes responsibility for your overall project
- Is your single point of contact throughout the process



Writing/Development

- In-house team of writers highly experienced in all indications and study types
- Engaging content through expert messaging customized to your study
- Health literacy and multinationally appropriate
- Writing coordinated directly with in-house translation and formatting



Print Production

Best-in-class printing and additional services as needed:

- Trimming
- Folding
- Laminating
- Scoring
- Perforating
- Binding



Logistics Support

Our global fulfillment team:

- Prepares your materials for site or other destination shipments
- Provides centralized shipments that can be consolidated to reduce your cost footprint
- Proactively plans your global shipments and required customs paperwork, and works with your Importer of Record to avoid delays



Design/Concept

- Award-winning creative team
- Professionalism and design synchronicity ties all your materials together
- Custom design to enhance your message and appeal to your audience
- Design is highly coordinated with writing, translation, and formatting needs



File Prep

Our production experts:

- Complete file preparation details prior to printing
- Work with your files or the files our design team has created



Warehousing

- We store your materials in our U.S. or U.K. warehouse
- We kit and package your materials for optimized understanding by sites
- We ship your materials when you need them



International Delivery

You choose:

- Your office
- Your sites
- Your depot



Throughout the process, our customer portal gives you control and oversight of your study materials 24/7 to upload files, review proofs, check inventory, manage shipments, and check delivery.