

CORPORATE FACT SHEET

ABOUT US

WHAT WE ARE

The Imperial Family of Companies is a Clinical Research Support Organization comprising DAC Patient Recruitment Services, ClinicaLingua Translation Services and Imperial Graphics—three vertically integrated brands focused on patient recruitment, translation services and site material production and fulfillment. Working in synergy, the Imperial family provides start-to-finish clinical trial solutions with the power of three companies through the convenience of one contact and one contract.

WHAT WE DO

The rising importance of risk mitigation and management, enrollment and retention, and return on investment has spawned the demand for Functional Service Providers (FSPs) that can execute on a tactical and strategic level. Unlike other industry FSPs, Imperial has a definitive clinical trial focus, operates and delivers on a global scale, and has proven results and metrics that demonstrate a 19- to 25-day time savings on first patient in.

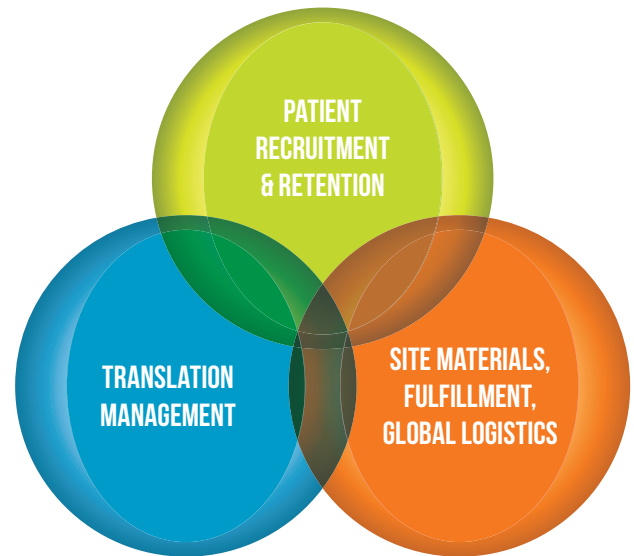
HOW WE DO IT

Though leveraging our entire business model yields the greatest efficiencies, our clients have the ability to select one, all or any combination of services provided by our companies. Adding convenience and streamlined communication, Imperial designates one primary contact to communicate with each client and facilitate timely project fulfillment from concept to completion.

OUR CLIENTS

The Imperial Family of Companies supports both sponsors and CROs. Over 400 companies trust us to achieve and exceed their clinical trial goals, including 50% of the Top 50 pharmaceutical companies and 60% of the leading CROs.

**Start-to-finish
clinical trial support**



*The power of **three companies** through
the convenience of **one contact***



WELCOME TO OUR CLINICAL FAMILY OF COMPANIES

OUR VALUE

The following is why the life-sciences industry comes to Imperial versus other providers.



FAMILY

Many FSPs are based on partnerships at a core competency level, which can deliver questionable and unreliable results. By comparison, Imperial's family model yields uncompromising quality every time. We base this premise on the following:

- **Security and audits:** Imperial companies are compliant with industry standards for quality control, SOPs, audit trails, and security protocols.
- **Shared MSAs and contracts:** We require only one master service agreement, significantly reducing administrative burden and delays in study initiation.
- **Resource allocation:** The resources of all three companies can be allocated or reallocated as needed to meet project demands.
- **Mutual goals:** In a traditional FSP model, partners have other partners and loyalties are often divided. Conversely, all Imperial companies share customers and goals, which eliminates conflicting interests and reassures our clients.

60

- years -

100

- countries -

4,000+

- active protocols -

16,000

- sites -

100,000

- patients -



FOCUS

Imperial's people, knowledge and experience are exclusively focused on clinical trials, ensuring that our acumen as advisors and consultants is second to none.



EXPERIENCE

Our companies bring 60 years of combined clinical experience to every project with:

- More than 4,000 protocols under active management
- Recruitment and retention campaign management in 100 countries, representing 16,000 sites and 100,000 patients
- Expertise in 40+ disease indications, including rare and orphan diseases
- ISO-certified translation management of 100+ languages and dialects
- Production and distribution of materials to 100 countries

Call us at 800.777.2591 to discuss success strategies for your clinical trials.

